

LYSAGHT CUSTOMER PICK-UP INFORMATION:

Thank you for your purchase, for your safety and the safety of other customers and Lysaght employees, please follow the instructions of your Lysaght contact whilst on site.

GENERAL REQUIREMENTS:

- See reverse for a layout of the customer pick-up area – this will show you where to park and the **green** “safe zone” where you are to remain while loading of your vehicle occurs. (If another vehicle is being loaded please wait to be directed into the area).
- Always remain in the **green** “safe zone” and **DO NOT** approach your vehicle until directed by your Lysaght contact.
- Forklifts and mobile equipment frequently operate in the customer pick-up area. We ask that you **NEVER** approach a forklift (all Lysaght sites have a 3 metre exclusion zone requirement around mobile equipment).

- Due to other hazards present on site, you must not enter operational or other restricted areas
- **SMOKING:** Strictly **NO** smoking in the customer pick up area



- Mobile Phone Use: **NO** use of mobile phones, unless you are in the **green** “safe zone”
- PPE: Our preference is for customers to:
 - Wear enclosed shoes and a high visibility vest.
 - Use gloves when handling product to avoid cuts or lacerations.
 - Wear a helmet with chin strap if working from the back of your truck to restrain your load.

(We are happy to provide you with a high visibility vest, gloves and helmet / chin strap whilst on site.)

EMERGENCY EVACUATION:

- In the case of an emergency, please stay with your host and make your way to the “Emergency Assembly Area” – See reverse layout for your closest location.
- Please remain in this area until the site has been cleared and you have been notified that you can return to your originating positions.

CHAIN OF RESPONSIBILITY:

You are responsible for restraining your load

To provide our customers with guidance on how to appropriately restrain your load, Lysaght have developed the “*Transport Safety Guideline for Customer Pick-ups*”. Please see the notice board in the customer pick-up area or request a copy for more detail.

Please ensure:

- Your vehicle is suitable to carry the load. (We are **unable to load the vehicle** if the vehicle / load are outside these guidelines.)
- Your load restraint equipment is in good condition and adequate for the load.

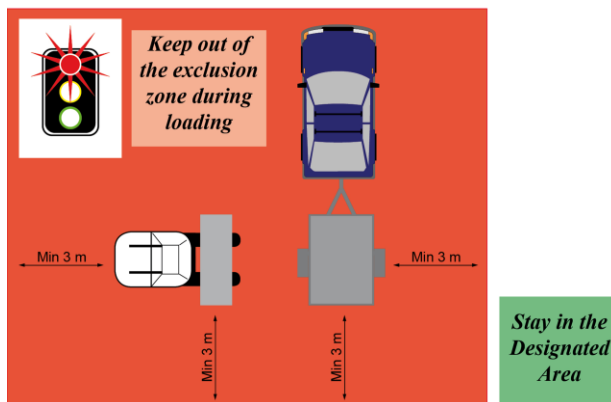


Table 1 - Maximum Mass Per Lashing

Lashing Angle to Horizontal	Hand Tight (kN)	10-20mm rope webbing (kN)	25mm ratchet (kN)	35mm ratchet (kN)	50mm ratchet (kN)
0° to 15°	25	50	100	150	200
15° to 30°	20	40	80	120	160
30° to 45°	15	30	60	90	120
45° to 60°	10	20	40	60	80
60° to 90°	5	10	20	30	40

LOADING OF HEAVY VEHICLES:

Advice on the mass and dimensional limits for trucks is available on “Logistics Safety Guidelines”. Please request a copy to ensure heavy vehicle compliance.

LOADING OF LIGHT VEHICLES:

Dimensional limits for light vehicles vary state to state. Please refer to the relevant “Transport Safety Guideline for Light Vehicle Loading Limits”.

Enterprise Trailer Size	Typical Tare Weight	Maximum Payload*	Trailer Size	Typical Tare Weight	Maximum Payload*
ex4	180 kg	570 kg	7x5	400 kg	1400 kg
7x4	220 kg	530 kg	8x5	430 kg	1350 kg
8x4	240 kg	510 kg	10x5	500 kg	1300 kg
ex5	260 kg	490 kg	12x4	400 kg	1200 kg

*Indicative payload of a typical vehicle (see capacity of 70kg for water-based trailers). †Indicative payload of a typical vehicle (see capacity of 140kg with a bonded truck).



Lysaght and The Roofing Centre

36 Murphy Street, INVERMAY TAS 7248

20 Mornington Road, MORNINGTON TAS 7018

NO CUSTOMER PICKUP AT 4 Formby Road, DEVONPORT TAS 7310

OPU Customer Guide



We have a joint responsibility
to ensure your load is safe to
drive on public roads).